

CA Communities April 1st 2020 Webcast Questions and Answers

Why is this whole presentation about 2E? We need more on PLEX

We strive to balance Webinar content for both 2E and Plex users in every Webcast. If you could indicate a particular Plex topic that of interest, we will see if that can be addressed in a future webcast.

Is there a resource or site where we can get upto date documentation on CA 2E including web services and SQL

<https://techdocs.broadcom.com/content/broadcom/techdocs/us/en/ca-enterprise-software/it-operations-management/ca-2e/8-7.html>

Wouldn't the YCRTWS command do the same thing that was done manually in the demo?

YCRTWS does only a part of what we do with our application. The command creates a web service in a location where the programs already exist. With MatchPoint for Web Services (MPWS), we move the objects and then complete the deployment. MP WS integrates web services into DevOps. MP WS is also not tied to 2E. It will deploy web services that are developed outside of 2E.

We are attempting to upgrade to Plex 7.2.1 from Plex 6.1. We have run into roadblock after roadblock with little help from broadcom. Can your organization contact me so we can move on with our upgrade?

Yes, we are working with the customer to get their entire Plex installation fully functional on the latest version 7.2.1, after the long delay.